





LEADING A GOOD DATA REVIEW MEETING

Using the HEARTS360 dashboard to drive improvement

The ultimate goal of a successful hypertension program is to improve blood pressure control at the population level. Establishing regular data review meetings to review program progress using the [HEARTS360 dashboard](#) can enhance decision-making and build a culture of quality and accountability for large-scale hypertension programs. The key is systematically reviewing data on a limited set of indicators to identify gaps in quality, implement corrective interventions, and monitor if performance is improving with rapid data feedback loops. The HEARTS360 dashboard is pre-configured to report the [World Health Organization’s HEARTS](#) indicators for hypertension and diabetes. The dashboard facilitates rapid comparison of performance across a country (national, sub-regional, and facility level) to drive quality improvement. Data is updated daily in settings with digital information systems, so interventions can happen in real-time.

4-step guide

Step 1	Step 2	Step 3	Step 4
 <p>Acknowledge progress</p>	 <p>Review data to identify gaps in quality</p>	 <p>Identify top reasons for gaps</p>	 <p>Develop action plan/ improvement strategies</p>

Key principles

- Meet regularly and consistently – ideally monthly but at least quarterly
- Include key program decision-makers and government leadership in the regular meetings
- Promote interactive discussion, including soliciting ideas for improvement from frontline staff
- Establish concrete steps for action
- Rapid feedback loops: Frequently assess if corrective actions are resulting in data improvement and modify course
- Standardize improvements and spread success to other facilities across the program